

## Resident Questions for Housing Area Panel

<b>Department</b>	Housing
<b>Date question raised</b>	24-03-2022
<b>Date of Area Panel</b>	18-03-2022
<b>Area in city</b>	West
<b>Star rating applied by residents</b>	2
<b>Deadline for officer response</b>	22-04-2022, 12pm
<b>Name of officer responding</b>	Justine Harris
<b>Department / team</b>	Head of Tenancy Services

**Title of question:** Environmental Improvement Grant: oversight

**Issue raised by residents:**

Request for more oversight of the Environmental Improvement Grant by residents

**Background:**

Work on the public areas at Clarendon and Ellen is taking place, but the Residents Association was not informed and was never consulted about possible projects.

Ingram Crescent reported a different experience where they had been consulted and asked what they might want in their garden.

**Action requested by residents:**

- a) Request a discussion between West Residents and West Community Engagement Officers to see if consultation and communication on the Environmental Improvement grant process can be improved, with more consistent involvement with Resident Associations when projects are proposed or starting in their area.
- b) Quarterly reports at West Area Panel on the spending on Environmental Improvement in the West Area including:
  - What projects have been funded?
  - Who asked for the project?
  - Who made the decision to approve them?

**Officer Response:**

- a) Will Community Engagement take this forward? CET engage with residents prior to projects being implemented.
- b) A quarterly report can be provided. The first report will be at quarter two Area Panel.

**Officer contact details:**

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*Community Engagement Team*

**Specific Action:**

*To share a quarterly report at Area Panel*

**Timeline:**

**Start date:** *August 2022*

**End date:** *Ongoing*